

**VERMONT LIMITED ENGLISH PROFICIENCY (LEP)
RESOURCES FOR THE GENERAL PUBLIC**

Service	Service Provider	Contact Information	Fee Structure
IN-PERSON INTERPRETATION	Association of Africans Living in Vermont (AALV) 20 Allen Street, 3 rd Floor Burlington, VT 05401 802.985.3106	Online: complete the request form at www.aalv-vt.org . (Your request will be confirmed by email.) Email: Send your request to aalvinterpret@gmail.com	<ul style="list-style-type: none"> • Base rate is \$50.00 an hour. • 15-minute minimum charge, then charge is for 15-min. increments. • No surcharge for afterhours, weekends, or holidays. • No charge for first 50 miles, state mileage rates used thereafter. • No charge for cancellations with at least 12 hours' notice; one-hour charge for less than 12 hours' notice. • Telephone call to client to confirm apt. is available for \$5.00 per apt.
IN-PERSON INTERPRETATION	Vermont Refugee Resettlement Program (VRRP) 462 Hegeman Avenue, Suite 101 Colchester, VT 05446	Jacqueline Rose, Coordinator, Interpretation Services Tel. (802) 654-1706 Fax (802) 655-4020 E-mail jrose@uscrvt.org	<ul style="list-style-type: none"> • Base rate of \$70.00 an hour during state working business hours; 1-hour minimum. • Outside VRRP business hours, on weekends or Federal holidays: \$20.00 per hour surcharge. • No travel time or mileage fee in Burlington, Winooski, Essex Junction, Colchester or South Burlington. Outside above area, travel charge of \$1.50 per mile (in lieu of mileage and travel time). • Telephone confirmation of appointment by interpreter to client available on request for \$15.00 per appointment. • VRRP not responsible for client's response or incorrect contact information.

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<p>TELEPHONIC INTERPRETATION AND WRITTEN TRANSLATION</p>	<p>VOIANCE 5780 N Swan Rd, Tucson, AZ 85718 866.742.9080</p>	<p>E-Mail: Info@voiance.com</p>	<ul style="list-style-type: none"> • <i>Check with provider</i>
<p>VOICE-MAIL INTERPRETATION</p> <p>For messages left on your voice-mail in foreign languages (Available <u>only</u> for languages spoken at VRRP.)</p>	<p>Vermont Refugee Resettlement Program (VRRP) 462 Hegeman Avenue, Suite 101 Colchester, VT 05446</p>	<p>Jacqueline Rose, Coordinator Tel. (802) 654-1706 E-Mail jrose@uscrvt.org</p>	<ul style="list-style-type: none"> • \$15 per 15 minute message (minimum)